

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 18:17
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Thank you for the email and re-sending the last document again to me.

But I have a very big issue there is hardly any data I have asked for in the 3 documents that you have sent, there is nothing from ASB Team, Legal services, no complaint details, no emails from anyone, no information regarding meeting that have been held about my son yet we know meetings have been held, nothing really from the mental health teams where data has been requested from Enfield Council. the list can go on and on, yet I know that the information is being held on Enfield councils systems, in fact there should be a great deal of data that all seems to me missing from the documents you have sent me.

If you look at our request you will see if does cover what I have asked for yet none of the data has been sent.

If Enfield Council is withholding data for some reason could we please be told the reason and why it is being withheld?

Can this please be addressed as soon as possible as we need all information that is being held on Enfield Councils systems across all departments relating to my son.

Regards

Lorraine Cordell

From: Ebony Ward [mailto:Ebony.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

Apologies, I have resent the files today.

Please confirm receipt.

Kind regards

Ebony Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Ebony.ward@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 11:39
To: Ebony Ward <Ebony.Ward@enfield.gov.uk>
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Eboni Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

Classification: OFFICIAL - SENSITIVE

[Follow us on Facebook](#) | [Twitter](#) | <http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

Classification: OFFICIAL - SENSITIVE



[Follow us on Facebook](#) [Twitter](#) <http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.